

Sanlam GRI G4 index table 2015

Indicators	Page reference		External assurance
GENERAL STANDARD DISCLOSURES			
G4-1	p6	Message from the Chairman – Sustainability Report 2015	
G4-2	p13, p14 p86	Sanlam Sustainability Management Framework (SMF) – Sustainability Report 2015 Impact of products and services – Sustainability Report 2015 Key risks and opportunities – Annual Report 2015 Sustainable value creation for shareholders – Annual Report 2015	
ORGANISATIONAL PROFILE			
G4-3	p24	Overview of the Group – Annual Report 2015	
G4-4	p34 p2	Business model – Annual Report 2015 About the Sanlam Group – Sustainability Report 2015	
G4-5	p9 p26 http://www.sanlam.co.za/contact/Pages/default.aspx	Head office location – Sustainability Report 2015 Head office location – Annual Report 2015 Head office location – Refer to Company website	
G4-6	p28 http://www.sanlam.co.za/about/Pages/sanlamglobal.aspx	Where we operate – Annual Report 2015 Sanlam Global – Refer to Company website	
G4-7	p21	Ownership – Sustainability Report 2015	
G4-8	p74 p9	Strategic review by the Group Chief Executive Officer – Annual Report 2015 Operational structure – Sustainability Review 2015	
G4-9	p10 p170	Business model, human capital – Sustainability Report 2015 Shareholders' income statement – Annual Report 2015	
G4-12	p88	Preferential and responsible procurement – Sustainability Report 2015	
G4-15	p13, p24 p6 p62, p63 p73 p74 p82	Sanlam's Sustainability Management Framework (SMF) – Sustainability Report 2015 Embedding a sustainability culture across the business – Sustainability Report 2015 Treating Customers Fairly (TCF) – Sustainability Report 2015 Policy Framework: United Nations' Principles of Responsible Investment (UNPRI), Code for Responsible Investing (CRISA) – Sustainability Report 2015 Responsible citizenship United Nations Global Compact (UNGC) – Sustainability Report 2015 Creating value through transformation broad-based black economic empowerment (BBBEE) – Annual Report	

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G4-15	p105	Carbon disclosure submission – Sustainability Report	
G4-16		Engagement with business institutions and organisations Association for Savings and Investment South Africa (ASISA) – Sustainability Report 2015	
IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES			
G4-17	p2	Annual Report 2015	
G4-18	p2 p2	About this report – Sustainability Report 2015 About this report – Annual Report 2015	No
G4-9	p2, p10 p2	Scope and boundary – Annual Report 2015 Scope and boundary – Sustainability Report 2015	No No
G4-20	p12 p18 p34 p58 p78 p100	Materiality – Annual Report 2015 Sustainability Report 2015: Sound governance – Material issues People development – Material issues Responsible products and services – Material issues Prosperous society – Material issues Environmental impact – Material issues	No
STAKEHOLDER ENGAGEMENT			
G4-24	p32 p32 p23	Governance and Board review – Annual Report 2015 Stakeholder engagement – Annual Report 2015 Business context and stakeholder engagement – Sustainability Report 2015	
G4-25	p32 p215 to p243 p23	Stakeholder engagement – Annual Report 2015 Governance and board review – Annual Report 2015 Stakeholder engagement – Sustainability Report 2015	
G4-26	p32	Stakeholder engagement – Annual Report 2015	
REPORT PROFILE			
G4-28	p2 p2	About this report – Annual Report 2015 About this report – Sustainability Report 2015	
G4-29	p2 p2	About this report – Annual Report 2015 About this report – Sustainability Report 2015	
G4-30	p2 p2	About this report – Annual Report 2015 About this report – Sustainability Report 2016	
G4-31	p3 p402	Feedback – Sustainability Report 2015 Feedback – Annual Report 2015	

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G4-32	p2 p2	About this report – Annual Report 2015 About this report – Sustainability Report 2015	
G4-33	p3, p111 p14 p150, p250	Assurance Report – Sustainability Report 2015 Independent assurance – Annual Report 2015 Independent Auditor's Report – Annual Report 2015	
GOVERNANCE			
G4-34	p215	Corporate Governance Report – Annual Report 2015	
G4-38	p30	Composition of the highest governance body and its committees – Annual Report 2015	
ETHICS AND INTEGRITY			
G4-56	p11, p26 p11	Our vision and values – Annual Report 2015 Our business philosophy – Sustainability Report 2015	
G4-57	p229	Corporate code of ethical conduct – Annual Report 2015	
G4-58	p229	Corporate code of ethical conduct – Annual Report 2015	
SPECIFIC STANDARD DISCLOSURES			
CATEGORY: ECONOMIC			
MATERIAL ASPECT: ECONOMIC PERFORMANCE			
G4-DMA1	p12	Strategic drivers – Sustainability Report 2015	No
G4-EC1	p78	Prosperous society – Sustainability Report 2015	No
MATERIAL ASPECT: INDIRECT ECONOMIC IMPACT			
G4-DMA3	p70	Providing access to financial services – Sustainability Report 2015	No
G4-EC7	p81 p70 p62 p74	Impact of products and services – Sustainability Report 2015 Providing access to financial services – Sustainability Report 2015 Expanding our client reach – Sustainability Report 2015 Empowerment financing and infrastructure development – Sustainability Report 2015	No

DMA and indicators	Page reference		External assurance
G4-EC8	p83 p88 p88	Impact of products and services – Sustainability Report 2015 Financial education – Sustainability Report Enterprise development – Sustainability Report 2015 Sanlam enterprise and supplier development (ESD) programme	No

MATERIAL ASPECT: ENERGY

G4-DMA6	p100 p101 p101	Why our environmental impact is important – Sustainability Report 2015 What we are doing about our environmental impact key performance indicators – Sustainability Report 2015 What we are doing about our environmental impact group and cluster response – Sustainability Report 2015	No
G4-EN3	p212 p102	Environmental footprint – Annual Report 2015 Environmental impact performance indicators – Sustainability Report 2015	No
G4-EN4	p104	Energy – business travel – Sustainability Report 2015	No
G4-EN5	p100 p102	Why our environmental impact is important – Sustainability Report 2015 Environmental impact performance indicators – Sustainability Report 2015	No
G4-EN6	p102	Environmental impact performance indicators – Sustainability Report 2015	No
G4-EN7			

MATERIAL ASPECT: WATER

G4-DMA 7	p107 p110	Water usage – Sustainability Report 2015 Water stewardship investing in South Africa's water security	No
G4-EN8	p107	Environmental resource consumption – Sustainability Report 2015	Yes, Assurance Report (p111)

MATERIAL ASPECT: EMISSIONS

G4-DMA 9	p104	Carbon footprint GHG emissions – Sustainability Report 2015	No
G4-EN15	p105	Carbon Disclosure Project – Environment Sustainability Report 2015	No

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G4-EN16	p104	Carbon emissions – Environment Sustainability Report 2015	Yes, Assurance Report (p111)
G4-EN17	p104, p106	Reduction in energy consumption water and electricity – Environment Sustainability Report 2015	
G4-EN18	p104	Carbon emissions – Environment Sustainability Report 2015	No
G4-EN19	p104	Carbon emissions – Environment Sustainability Report 2015	No
MATERIAL ASPECT: EFFLUENTS AND WASTE			
G4-DMA	p108	Waste management – Sustainability Report 2015	No
G4-EN23	p108	Waste management – Sustainability Report 2015	No
MATERIAL ASPECT: TRANSPORT			
G4-EN30	p104	Reduction in airline miles – Environment Sustainability Report 2015	No
MATERIAL ASPECT: PRODUCTS AND SERVICES			
G4-EN27	p108	Paper usage – Sustainability Report 2015	No
CATEGORY: SOCIAL			
SUBCATEGORY: LABOUR PRACTICES AND DECENT WORK			
MATERIAL ASPECT: EMPLOYMENT			
G4-DMA17	p35 p36 p35	Why people development is important – Sustainability Report 2015 What we are doing to develop our people key performance indicators – Sustainability Report 2015 Group and cluster response how we manage people – Sustainability Report 2015	No
G4-LA1	p26 p44	Employees, agents and brokers – Annual Report 2015 Movement in our workforce – Sustainability Report 2015	No
G4-LA2	p42 p357	Employee benefits and remuneration – Sustainability Report 2015 Retirement benefits for employees – Annual Report 2015	Yes
MATERIAL ASPECT: OCCUPATIONAL HEALTH AND SAFETY			
G4-DMA19	p27	Culture of compliance training – Sustainability Report 2015	No

DMA and indicators	Page reference		External assurance
MATERIAL ASPECT: TRAINING AND EDUCATION			
G4-DMA20	p34 p36	Why people development is important – Sustainability Report 2015 What we are doing to develop our people key performance indicators – Sustainability Report 2015	No
G4-LA9	p43	Training and skills development – Sustainability Report	No
G4-LA10	p40 p27 p215 to p243 p26 p43	Graduate development programmes – Sustainability Report 2015 Culture of compliance training – Sustainability Report 2015 Executive leadership selection and training education and induction – Annual Report 2015 Sanlam Group Code of Ethical Conduct (the code) ethics training – Sustainability Report 2015 Types of training programmes – Sustainability Report 2015	No
G4-LA11	p42 p357	Employee benefits and remuneration – Sustainability Report 2015 Retirement benefits for employees – Annual Report 2015	No
MATERIAL ASPECT: DIVERSITY AND EQUAL OPPORTUNITY			
G4-DMA 21	p82 p48	Transformation – Annual Report 2015 Employment equity and diversity our transformation strategy – Sustainability Report 2015	No
G4-LA6	p36	Absenteeism – Sustainability Report	No
G4-LA12	p49	Employment equity demographics and progress – Sustainability Report 2015	No
MATERIAL ASPECT: LABOUR PRACTICES AND GRIEVANCE MECHANISMS			
G4-LA16	p28	Reporting ethical breaches – Sustainability Report 2015	

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DMA and indicators	Page reference		External assurance
SUBCATEGORY: SOCIETY			
MATERIAL ASPECT: LOCAL COMMUNITIES			
G4-DMA	p78 p79	Why a prosperous society is important – Sustainability Report 2015 What we are doing to contribute to a prosperous society key performance indicators, group and cluster response – Sustainability Report 2015	No
G4-SO1	p78 p85	Prosperous society – Sustainability Report 2015 Sanlam Foundation – Sustainability Report 2015	No
MATERIAL ASPECT: ANTI-CORRUPTION			
G4-DMA36	p229 p28	Corporate Code of Ethical Conduct – Annual Report 2015 Reporting ethical breaches – Sustainability Report 2015	No
MATERIAL ASPECT: COMPLIANCE			
G4-DMA39	p18 p18 p35 p62, p63	Why sound governance is important – Sustainability Report 2015 What we are doing to ensure sound governance key performance indicators – Sustainability Report 2015 Group and cluster response – Sustainability Report 2015 Delivering value to our clients Treating Customers Fairly (TCF) – Annual Report 2015 Treating Customers Fairly (TCF) – Sustainability Report 2015	No
SUBCATEGORY: PRODUCT RESPONSIBILITY			
MATERIAL ASPECT: CUSTOMER PRIVACY			
G4-DMA45	p26 p30 p31	Business ethics – Fostering a culture of compliance and ethical behaviour – Sustainability Report 2015 Consumer protection and data privacy – Sustainability Report 2015 Privacy protection project – Sustainability Report 2015	No
G4-PR8	p63	Resolving complaints – Sustainability Report 2015	No

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MATERIAL ASPECT: COMPLIANCE			
G4-DMA46	p26	Business ethics – Fostering a culture of compliance and ethical behaviour – Sustainability Report 2015	No
	p62, p63	Treating Customers Fairly (TCF) – Sustainability Report 2015	
	p58	Why responsible products are important – Sustainability Report 2015	
	p60	What we are doing to offer our clients responsible products and services key performance indicators, group and cluster response – Sustainability Report 2015	
	p27	Culture of compliance training – Sustainability Report 2015	
	p62, p63	Delivering value to our clients Treating Customers Fairly (TCF) – Annual Report 2015	
	p18	Why sound governance is important – Sustainability Report 2015	
p18	What we are doing to ensure sound governance key performance indicators – Sustainability Report 2015		
p26	How we manage and govern our business – Annual Report 2015		
MATERIAL ASPECT: PRODUCT AND SERVICE LABELLING			
G4-PR5	p58 p62, p63	Responsible products and services – Sustainability Report 2015 Treating Customers Fairly (TCF) – Sustainability Report 2015	No